

## Appendix 1 - Disabled People's Plan Action Plan 2013/14 – September 2013

Ref No:	Task	Actions	Lead	Target Dates	Progress Update
<b>Safety and Security</b>					
1.1	Increase awareness of how to keep safe and secure.	1.1.1 Target community groups and people with disabilities with information about practical action to be taken to keep safe and secure.	Dan Kennedy	31.03.14	On track – information for community and user groups will be delivered to members of the disabled people's assembly and publicised in Hillingdon People about what to do to keep safe and secure when at home. This includes information to raise awareness of bogus callers and provide practical advice about home security and safety in the home.
<b>Preventative Care</b>					
2.1	Assist vulnerable people to secure and maintain their independence.	2.1.1 Continue to expand the TeleCareLine service to ensure that there are a further 750 TeleCareLine users by March 2014.	Belinda Norris	31.03.14	On track. Since 1 <sup>st</sup> April 2013, 2,455 service users have benefitted from TeleCareLine equipment. The technology is helping people to live safely and independently at home. The take-up of TeleCareline is exceeding the target of 750 new service users set for each year of the scheme.
<b>Keeping independent and healthy</b>					
3.1	Ensure all new and existing service users / carers are offered a personal budget.	3.1.1 Promote take up of personal social care budgets to provide greater choice and control	Belinda Norris	31.03.14	On track – A personal care budget gives people who need care and support a greater say on deciding their support arrangements to suit their own needs. As at 30 <sup>th</sup> September 2013, 77% of social care clients were in receipt of a personal budget (based on services which are subject to a personal budget). The take-up of personal budgets is exceeding the national target of 70%.

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3.2	Actively contribute to an integrated care pilot targeting frail older people with diabetes and mental health needs	3.2.1 Implement the integrated care programme (ICP) in Hillingdon to target older people, residents with diabetes, those with mental health needs and other complex needs.	Belinda Norris	31.03.14	<p><u>Ongoing</u> - The Integrated Care Programme (ICP) is providing a joined up approach to patient care across health and local authority services based around GP practices. 80% of GP practices have signed up to the new ICP services. The project initially targeted older, frail people, those with diabetes and people with mental health needs (residents with complex care and support needs). From April 2013 the programme has been expanded to include those people with chronic obstructive pulmonary disease and patients with cardiac difficulties.</p> <p>The initial outcomes from a review of the pilot in 2012/13 are positive.</p>
3.3	To develop support and services locally which reduce the effects of sight loss	3.3.1 Working with the Thomas Pocklington Trust and other local partners develop a vision plan and local support services.	Gary Collier	31.03.14	Multi-agency meeting held on 17 <sup>th</sup> June 2013 chaired by the Pocklington Trust to scope content of a local vision strategy. Members of a project group have been agreed. Intention to have priorities agreed by 31/03/14 that will inform commissioning plans.
<b>Supporting People With Disabilities in the Community</b>					
4.1	Ensure accessibility is at the heart of planning policy	4.1.1 Deliver accessibility projects as part of the local implementation plan.	Jales Tippell	31.03.14	<u>On track</u> - A range of projects and schemes continue to be delivered in Hillingdon covering improvements to footpaths and roads.
		4.1.2 To ensure all new and existing developments are inline with the accessibility guidance in the Equality Act 2010	Jales Tippell	31.03.14	<u>On track</u> – all new and existing planning applications are considered in line with the requirements of the Equality Act to ensure good accessibility to buildings and facilities for people with disabilities. The Council's Access Officer is involved closely in all key developments.
4.2	Promote a range of activities to increase participation in sports for disabled residents.	4.2.1 Continue to develop and offer people with disabilities opportunities to participate in sporting activities.	Howard Griffin	31.03.14	<u>On track</u> - A 'Shine the Light' sports event for disabled adults was held at Brunel University in July 2013 to celebrate one year since the torch relay passed through Hillingdon. Around 80 people with disabilities attended and had a go at various sports including judo, Football, Tennis, Golf and Dance.

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					<p>Following a successful bid to Sport England, Hillingdon have secured a share in a West London inclusive sports programme. Titled 'On Your Marks' the scheme now offers regular swimming lessons and multi-sports in Ruislip, Uxbridge and Hayes.</p>
		<p>4.2.2 Work to extend community based sports development programmes offering new activities and opportunities to residents.</p>	<p>Howard Griffin</p>	<p>31.03.13</p>	<p><u>On track</u> - The Boccia club is established at the Pavilions shopping centre in Uxbridge. Workshops in 'How to Coach Disabled People in Sport' continue to form part of the programme for local sports clubs and coaches to make their activities more inclusive.</p>
		<p>4.2.3 Promote parks activities to encourage take up and healthy activities for, disabled people.</p>	<p>Paul Richards</p>	<p>31.03.14</p>	<p><u>On track</u> – A range of improvements to facilities have been delivered to support people with disabilities take-up and maintain healthy activities.</p> <p>Improvements continue to be made to allotment sites to encourage take-up and participation from people with a disability in renting an allotment plot. This includes new security fencing to help make allotment holders feel safe and secure (includes Hill End Road Allotment (Harefield), West Drayton Depot Allotment, Pinglestone Close Allotment and Field End Road Allotments).</p> <p>Other improvements during the last 12-18 months include track resurfacing and new path works on allotment sites.</p> <p>To support people with mobility difficulties golf buggies are provided at the golf courses. Other works completed include improved path works at Pinkwell Park and Fassnidge Park over the last 12 months.</p>

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4.3	Improve the educational standards of children with disabilities and additional needs	4.3.1 Continue to seek and develop opportunities for the provision of suitable, local schools places for children with a special education need.	Dan Kennedy	31.03.14	<u>On going</u> – Updates have been provided to Cabinet about the rising demand for schools places, including the rising number of children with a statement of special education need. Options are being explored to develop local education provision for children with a special need closer to home where possible.
4.4	Actively develop opportunities for people with disabilities and their representatives to be involved in shaping and developing services and support in Hillingdon.	4.5.1 Review how arrangements to involve people with disabilities in user groups etc...are working and support the development of these groups.	Dan Kennedy	31.03.14	<u>Ongoing</u> – Officers are working closely with members of the steering group for the Disabled People’s Assembly to introduce changes to the way the Assembly works. This includes seeking regular feedback from those attending the assembly to shape future agenda items and more direct support from the Council for co-ordinating and chairing meetings.
<b>Housing</b>					
5.1	Re-shape housing support for people with learning disabilities and physical disabilities to increase alternatives to residential care which delivers greater independence and choice.	5.1.1 Provide supported accommodation to reduce reliance on residential care.	Tony Zaman	31.03.14	<u>On track</u> - Placements continue to be made into Triscott House and Cottesmore House for residents with extra care support needs to prevent the need for resident placements. On average 1 placement is made per month. The council continues to work with providers to develop additional supported living accommodation. This includes de-registering a number of existing care homes and remodelling these as supported living accommodation. Work has started on six schemes which will provide supported living accommodation for approximately 26 residents.
5.2	Deliver the Disabled Facilities Grants programme within budget and maximise economies of scale	5.2.1 Overall, complete major adaptations to homes increasing independence and safety for people with disabilities.	Neil Stubbings	31.03.14	<u>On track</u> – To the end of September 2013, 41 adaptations have been completed to private sector homes to help residents who need additional assistance to live independently in their own homes.